# Parent PowerSchool Mobile App

Powerschool Parent Portal gives parents and students access to real-time information including attendance, grades, and assignments. Students can keep up with assignments, parents can track their child's progress, and teachers can more easily share information about student progress with parents and students.

Using a single log-in, families with multiple students have the ability to set up their accounts to view all of their students at one time. Access to the parent portal is currently available for students of all grade levels.

This <u>short video</u> provides an overview of the Parent Portal.

# How do I get started?

#### Step 1: Contact School Office

School officials will provide you with a letter that includes information about how to access the portal and your child's access ID and password.

#### Step 2: Create the Parent Portal account.

Use the information provided in the letter to create your Parent Portal account. For help creating an account, <u>download the directions</u>. You can create the account by visiting <u>http://www.sd365.us/</u>, clicking on parent and then PowerSchool.

# Step 3: Link your students to your account.

After creating your Parent Portal account, use your child's access ID and password provided on the letter from the school to view your child's data. If the access ID and password do not work, make sure you have created the Parent Portal account first. If you are still having issues, <u>review the directions</u>.

# Step 4: Download parent portal for Android or IOS

Once you have created the account online, you can then download the Parent Portal application and access the information from your mobile phone by searching Pearson Powerschool for Parents in the app store. You will need the following information:

- District code ~ HBGJ
- PowerSchool User Name
- PowerSchool Password

#### Step 4: Enjoy staying connected to your child's education.

If you need help, please reference the frequently asked questions below before contacting your child's school.

# Frequently Asked Questions

#### Q: What is the Web page for the Parent Portal?

A: You can access the Parent Portal at <u>http://www.sd365.us/</u>.

#### Q: Is there a cost for the Parent Portal?

A: The Parent Portal is a free service, but you must have access to the internet.

#### Q: How do I add my student to my Parent Portal account?

A: Please download the Parent Portal User Guide.

#### Q: What if I can't remember my username and password?

A: Click "Having trouble signing in" on the log-in page. You will be asked to enter your username to reset your password. You will need to enter your e-mail address if you have forgotten both your username and your password. Information will be sent to your e-mail address.

# Q: What happens if I can't access the letter that has my child's access ID and password on it?

A: Parents who have misplaced the letter will need to contact their child's school to get another copy.

# Q: How does my child log in to the portal?

A: Students and parents use the same Web site to log in: <u>http://www.sd365.us/</u>. Students use the same access ID and password that they use to log in to the computers at their school.

#### Q: Will my child still have access if I do not create a Parent Portal account?

A: Students have been provided information to access their data regardless of whether parents have requested access.

Any questions using PowerSchool or access the accounts please contact:

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